

[Interviewer introduces themselves, describes what the interview will entail]

- Why are you interested in volunteering for the clinic?
  - If self-disclosure of personal experience with IPV/violence: *I'm so sorry to hear that. How do you feel your own personal experience would affect your ability to work with clients at CETA?* **Flag: composure --ability to cope with triggering materials, do you have support**
- What prior experience do you have working with vulnerable populations, with women's rights or civil rights movements, or on other social justice issues?
- How would you describe your level of technical ability? For example, are you comfortable with or have formal experience in navigating and learning a new and unfamiliar app or platform? Computer science background? Computer security background?
  - *Flag--should be at minimum very comfortable exploring settings or learning a new platform*
- Do you have experience explaining technical issues to lay audiences? What do you think are important considerations when doing this?
  - recognition that they might be embarrassed, use analogies/metaphors from other things, help build a mental model and understand their current mental model, and not overload with unnecessary details (appropriate depth)
- *In your work at CETA, it's not uncommon for clients to share stories about their own abuse history. If someone were to share this type of story or becomes emotional how would you respond?*
  - *Flag: we don't want to scare people off but at the same time, this is the reality. If someone is visibly freaked out by even the idea of this, they're probably going to have a hard time. --empathetic but need training, not sure what 'right' thing to say is but want to give them space.*
- *[Optional--if candidate seems unsure of qualifications] When thinking about talking with survivors of IPV about their technology issues which aspects of this do you feel the most comfortable with? the least comfortable with?*
- Client appointments typically take 1.5-2 hours. How much flexibility would you have to attend a call with clients during EST working hours? Do you feel able to commit to 5-10 hours a month (1-2 a week?) to CETA?
- Do you speak any languages other than English fluently that you would feel comfortable conducting an interview with someone in?
- Questions for me?

